

<b>Responsibility</b>	<ul style="list-style-type: none"> <li>work according to the competency level applicable to qualifications and experience and not promote services outside competencies</li> <li>ensure professional development and industry interaction through attendance at suitable workshops, conferences and other continuing education opportunities</li> <li>contribute to the Pilates profession, for little or no compensation or for personal advantage</li> <li>be a role model for clients by managing one's own physical and mental health</li> </ul>
<b>Do No Harm</b>	<ul style="list-style-type: none"> <li>act in the best interests of clients including referring/collaborating with other health professionals where appropriate</li> <li>act in a competent, caring and responsible manner, including care with appropriate hands-on correction</li> <li>provide a safe and hygienic environment including regular equipment maintenance</li> <li>provide safe equipment use when springs or other moving components are being used or adjusted, including education of clients on all safety-related issues</li> <li>instruct clients according to the safe application of accepted Pilates techniques and principles</li> </ul>
<b>Respect</b>	<ul style="list-style-type: none"> <li>work with integrity, respect and fairness considering the rights, dignity and worth of each client, including cultural sensitivity</li> <li>treat all clients equally regardless of gender identity, ethnic origin or religion</li> <li>ensure no discrimination in service provisions in relation to age or disability or ability</li> <li>maintain a professional relationship with all clients</li> <li>honour the client's right to personal modesty and privacy</li> </ul>
<b>Integrity</b>	<ul style="list-style-type: none"> <li>know and abide by relevant legislation including, but not limited to, the regulations and laws surrounding privacy, anti-discrimination, trade practices and fair trading, health professional practice, workplace health and safety, child protection, and harassment</li> <li>show respect to colleagues and the profession</li> <li>act so as not to bring the profession into disrepute</li> <li>report breaches of the Scope of Practice, Standards of Practice or this Code to the PAA</li> </ul>
<b>Advertising</b>	<ul style="list-style-type: none"> <li>market services and products ethically and in a clear and factual manner</li> <li>do not make false or misleading statements including unfair comparisons with others</li> <li>do not make statements on behalf of the PAA without specific approval from the executive committee</li> <li>comply with rules regarding use of the PAA logo and brand</li> </ul>
<b>Client information, privacy and record keeping</b>	<ul style="list-style-type: none"> <li>maintain high standards of client record keeping in line with PAA guidelines</li> <li>maintain high standards of financial and business record keeping</li> <li>protect client confidentiality ie not sharing client information without consent, except in the case of an emergency or if required by law</li> <li>comply with State Government Health Records Privacy legislation</li> <li>ensure all records are held securely and are not subject to unauthorised access, regardless of whether they are held electronically and/or in hard copy</li> <li>all non-active client data to be kept for a minimum of seven years and then securely destroyed/shredded as specified by current regulations and legal advice</li> </ul>
<b>Workplace practice and safety</b>	<ul style="list-style-type: none"> <li>establish WHS procedures and review annually</li> <li>mitigate risks by educating staff and clients about potential hazards, risks and how to maintain a safe workplace</li> <li>if an injury or accident occurs, record the details as soon as possible, including time, date, place, witnesses and why/how the accident/injury occurred, keeping records for the duration legally specified</li> <li>conduct a studio/venue risk assessment, instigate remedial action and develop mitigation plans to avoid a recurrence</li> <li>conduct a follow-up review and workplace discussion in regard to incident management and procedures and ensure WHS procedures are updated accordingly</li> </ul>

Business owners are also required to adhere to National Employment Standards and any relevant awards, legislation and work-safe practices appropriate to each State and Territory and to ensure appropriate staff policies and procedures are maintained.